



# FINDING **BLINKRx** IN THE EMR

## Locate BlinkRx in the EMR

**START** by searching for “BlinkRx” in the EMR system’s pharmacy search tool

- BlinkRx is listed as **BlinkRx U.S. Boise, Idaho**

**BlinkRx address:**

12639 W Explorer Dr, Suite 100  
Boise, ID 83713

**BlinkRx phone:**

1 (844) 926-2480

**NCPDP number:**

1310488

- Confirm both “mail order” and “retail” pharmacies are selected when conducting a search
- Ensure any other limiting search criteria are unselected

*If the provider is unable to locate BlinkRx in the EMR, proceed to Troubleshooting Step 1.*

## Troubleshooting Guide

### 1. Manually add BlinkRx to the EMR

- Locate the “new” or “add” button in the pharmacy selection screen
- Input all relevant BlinkRx details (see previous step) and save

*If the provider is unable to manually add a pharmacy to the EMR, proceed to Step 2.*

### 2. Coordinate with a BlinkRx Specialist at **1 (844) 926-2480**

- A BlinkRx Specialist will request the provider’s EMR system (i.e. Athena, SRS, Epic)
- A BlinkRx Specialist will coordinate with EMR and provider to load BlinkRx into the system
- EMR updates may take 24 hours to process
- A BlinkRx Specialist will follow up with provider’s office to confirm BlinkRx is visible in the EMR

## Support Resources

Provider may call in or fax the prescription directly to BlinkRx.  
Phone: 1 (844) 926-2480 | Fax: 1 (866) 585-4631

## BlinkRx Hours

Monday-Friday 8am-9pm EST,  
Saturdays 9am-5pm EST